

## **PG&E Contact Information**

PG&E 24 hr. Customer Service Line  
1-800-743-5000

PG&E 24 hr. Outage Line  
1-800-743-5002

Business Customer Center  
1-800-468-4743  
(Information on Non-Residential Energy Efficiency, Rates, and other inquiries)

Electric Education Call Center  
1-800-253-0500  
(Information on changes in the electric utility industry.)

PG&E Customer Choice Line  
1-800-743-0040  
(Information on changes in the gas and electric utility industry.)

Smarter Energy Line  
1-800-933-9555  
(Information on Residential Energy Efficiency)

Pacific Energy Center  
1-415-973-7268  
(Information on Residential Energy Efficiency)

### Energy Related Links

[www.pge.com](http://www.pge.com)  
(Pacific Gas and Electric Company)

[www.cpuc.ca.gov](http://www.cpuc.ca.gov)  
(California Public Utilities Commission)

[www.knowledgeispower.org](http://www.knowledgeispower.org)  
(California Public Utilities Commission|Electric Education)

[www.ferc.fed.us](http://www.ferc.fed.us) (Federal Energy Regulatory Commission)

Links within the [www.pge.com](http://www.pge.com) include the following: <http://wwwO4/powerquality/> for information about power quality.